

# GENERAL RENTAL CONDITIONS

La Cabane Bohème



9 IMPASSE MOULIN DE BOISSET-33470 GUJAN-MESTRAS MANAGER : CHRISTELLE LAGORCE Contact : 06 11 91 91 27 : 09 82 36 36 00 / lacabane\_boheme@orange.fr

# Article 1 : NATURE OF THE CONTRACT

This contract is intended for the exclusive use of reservation of stays in guest house "La Cabane Bohème" The best welcome will be reserved for our guests. We are committed to personally welcoming our guest with all attentions to facilitate their stay and knowledge of the region.

# Article 2 : THE STAY

Reservation is concluded for a fix period. It won't be allowed to stay longer than the dates indicated in the contract except if there is an agreement with the owner to increase duration of the stay.

It is not possible to occupy the accommodation with a higher number of people than the one communicated at the time of booking . Maximum occupancy is 2 people ( except of special agreement)

# Article 3 : ACCESSIBILITY

We live on the ground floor. The accommodation is located upstairs, it has a balcony and a private entrance served by a spiral staircase. It is not accessible to people with reduced mobility. Animals are not allowed.

#### Article 4 : PRICES

#### Minimum stay is 2 nights

Prices are indicated in our website for the opening season. Included in the price :

-a gourmet breakfast (pastries, cake or handmade dessert, fresh fruit juice, hot drinks, bread, jam, fruits, yogurts, cheese, ham)

-Bed, bath and beach linen are provided free of charge

-Toilette products

-drinks, coffee, tea

-Bicycles are also available free of charge

Tourist tax will be paid in addition in accordance to the latest price list published by the city

# Article 5 : TOURIST TAX

It is a local tax that the customer must pay, the service provider is responsible for paying back to the Tourist office. This applies to direct bookings outside of booking platform( BOOKING-AIRBNB). The amount indicated when booking will be payable in addition to the rental price. It is payable only for adults.

# Article 6 : ARRIVAL AND DEPARTURE

Arrivals are between 4 p.m and 7 p.m.

Please keep us inform about your approximative arrival time the day before .

You can contact us in case of arrival outside this time .

We can provide transfer from the railway station or the airport and store your luggage before entering the premises.

# Article 7 : CONCLUSION OF THE CONTRACT

The reservation becomes effective as soon as the customer has sent a deposit **equal to the price of 1 night for the chosen period** payable by bank transfer or credit card via a secure link (additional cost for payment by credit card =2.5% of the amount, non-refundable in case of cancellation) Special case :

If dates of your stay are close to the day of booking (<1 week), payment will be done by credit card with secured link *Sumup* (free of charge) for the total stay.

# Article 8 : PAYMENT OF THE BALANCE

The balance must be paid at least 7 days before the arrival date.

Payment can be made by bank transfer or credit card via secure linked (additional cost for payment by credit card =2.5% of the amount).

#### Article 9 : USE OF THE PREMISES

The customer must respect the peaceful nature of the premises and use them in accordance with their intended purpose. He undertakes to return the accommodation in good conditions with the equipment provided : parasol, beach mats, picnic equipment...

Access is free to outdoor spaces : garden, terrace and summer lounge

The swimming pool, dedicated for your personal usage is accessible from 10 a.m to 7 p.m. It is heated from May to end of September depending on the weather.

The premises don't allow cooking but you can have takeaway meals delivered or consumed on the terrace or the balcony. Trash cans have been installed in the suite to sort your waste.

Smoking is strictly prohibited inside the accommodation, an ashtray is at your disposal to smoke outside. Please do not leave any cigarette butts inside in trash cans

#### Article 10 : CAPACITY

This contract is established for a specific number of people. If the number is not respected, the owner is able to refuse additional people. This refusal can in any case be considered as a breach or modification of the contract at the initiative of the owner. In the event of the departure of a number of customers greater than those refused, any reimbursement will be made.

#### Article 11 : CANCELLATION POLICY

-Cancellation request made **up to 1 month** before the beginning of the stay will result in the refund of the deposit.

-Cancellations less than 1 month will result in the loss of the deposit paid

-Cancellation less than 7 days will result in total loss of rental payment

In the event of force majeure, a postponement will be considered depending on your availability.

Any cancellation request must be sent by email to : <u>lacabane-boheme@orange.fr</u>

In the event of a shortened stay, the payment done for the rental remains fully acquired .

Payment of the deposit constitutes agreement both to general conditions of sale and rate of the stay